

~~OFFICIAL~~ #8

IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

Attorney Docket No.: Bell-19 (00-VE22.39)

RECEIVED  
CENTRAL FAX CENTER

JUN 08 2004

Applicants: Craig REDING et. al.

Serial No.: 09/596,466

Filing Date: June 19, 2000

Title: METHODS AND APARATUS FOR PROVIDING TELEOHONE  
SUPPORT FOR INTERNET SALES

#9  
SMC  
6/14/04

Examiner: Hector A. Agdeppa

Group Art Unit: 2642

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Revocation of Any Previously Granted  
Associate Power's of Attorney and  
Grant of New Associate Power of Attorney

Sir:

The undersigned attorney of record hereby revokes  
any and all previously granted Associate Powers of Attorney  
and hereby grants the following individuals an Associate  
Power of Attorney:

Leonard C. Suchyta, Reg. No. 25,707  
Adam T. Bernstein, Reg. No. 36,746  
Joel Wall, Reg. No. 25,648

Respectfully submitted,

Michael P. Straub  
Michael P. Straub, Attorney  
Reg. No. 36,941  
(732) 542-9070

June 8, 2004

STRAUB & POKOTYLO  
620 Tinton Avenue  
Bldg. B, 2<sup>nd</sup> Floor  
Tinton Falls, NJ 07724-3260

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s)) is being facsimile transmitted to the United States Patents and Trademark Office on the date shown below.

Michael P. Straub  
Type or print name of person signing certification

Michael P. Straub June 8, 2004  
Signature Date

RECEIVED  
CENTRAL FAX CENTER

JUN 08 2004

# FACSIMILE COVER SHEET

*The Law Offices of*  
**STRAUB & POKOTYLO**

620 Tinton Avenue  
Bldg. B, 2<sup>nd</sup> Floor  
Tinton Falls, NJ 07724-3260

Telephone: 732-542-9070  
Facsimile: 732-542-9071  
Internet site: [www.sp-ip.com](http://www.sp-ip.com)

**OFFICIAL**

To: U.S. Patent and Trademark Office  
Group Art Unit 2642

Attention: Examiner Hector Agdeppa

Facsimile No.: (703) 872-9306

Telephone No.:

From: Michael P. Straub, Esq.

Date: June 8, 2004

Number of Pages Including Cover: 3

Message: FORMAL SUBMISSION OF: A Revocation  
of Any Previously Granted Associate  
Power's of Attorney and Grant of New  
Associate Power of Attorney

Attorney Docket No.: Bell-19 (00-VE22.39)

Applicants: Craig REDING et al.

Serial No.: 09/596,466

Filing Date: June 19, 2000

Title: METHODS AND APPARATUS FOR PROVIDING TELEPHONE SUPPORT FOR  
INTERNET SALES

Examiner: Hector A. Agdeppa

Group Art Unit: 2642

## CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this paper (and any accompanying paper(s))  
is being facsimile transmitted to the United States Patents and  
Trademark Office on the date shown below.

Michael P. Straub, Esq.

Type or print name of person signing certification

Michael P. Straub

Signature

June 8, 2004

Date